Intercultural Communication
A Canadian Perspective

Written to reflect a diverse Canada, _Intercultural Communication_ is a practical guide that provides readers with effective approaches to intercultural communication theories and strategies. Situating readers in real, complex, and extraordinary intercultural scenarios, each chapter walks students through examples of how to manage conversations in appropriate and meaningful ways, while exploring how social and cultural practices might present common and uncommon implications. Key topics include verbal and non-verbal communication, cultural values, self-awareness, stereotypes, and digital communications. Packed with Canadian content, current examples, and tools for learning, this core text is ideal for students enrolled in intercultural communication or cross-cultural communication courses, including studies in business, education, social work, health care, and law enforcement.

Author Information
Elizabeth Suen
**Elizabeth Suen** is a community health researcher and artist who has presented her work across North America.

Barbara A. Suen
**Barbara A. Suen** has taught post-secondary students for more than 30 years and has participated in government sponsored academic and cultural exchanges to New York and Beijing. She has traveled extensively in Africa, Asia, Europe, North America, and the Caribbean.

Reviews

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